INSTRUCTIONS FOR SELECTED PUBLIC ACTIVITIES/WORK SETTINGS 
FOR THE PREVENTION AND CONTROL OF COVID-19

The instruction notes are given for a range of public activities and work settings. Some sectors such as tourism, large shopping malls, event management, etc. would require reference to several instruction notes.

The Instructions are subject to overall permission given by the Ministry of Health to resume functions (totally/selected).

Each instruction note is issued by the Director General of Health Services, Ministry of Health and Indigenous Medical Services and are for the establishment/owner/ responsible authority to follow in prevention of transmission of COVID-19.

MINISTRY OF HEALTH 
AND INDIGENOUS 
MEDICAL SERVICES

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ORGANIZATION
Instructions for selected public activities/work settings for the prevention and control of COVID - 19

35. Clothing shops

Specific message/ Instruction/s

For the Owner/employer

Before Opening, Manager in charge should

- The staff should be trained on personal protection; correct way of wearing masks, pay attention to hand hygiene, and cover mouth and nose with a tissue or elbow when sneezing.
- Establish an employee health monitoring system, record the employees’ health status every day, and those who feel unwell should seek medical treatment in time.
- In larger clothing shops - Set up temperature monitoring equipment at the clothing shop entrance, and only those with normal temperature can enter.
- Smaller shops can display a notice that those with respiratory symptoms should refrain from entering.
- Set up hand washing facilities (foot operated/ sensor operated sink preferred) at the entrance if possible and encourage all people entering the shop to wash their hands.
- Strengthen ventilation. In the case of using a central air conditioner, ensure the normal operation of the air conditioner, increase fresh air, and turn off the return air of all-air system.
- Clean and disinfect frequently contacted public supplies and facilities (such as lockers, elevator buttons, escalator handrails, restroom door handles, public trash cans, etc.).
- Keep the elevator, information desk and sales area clean and tidy, and clear the rubbish in time.
- A “one meter spacing in line” (to wait in line at an interval of 1 meter) should be set to remind customers to keep a safe distance when queuing for payment and checkout.
- Control people flow and reduce the number of customers in the mall or clothing shop.
- Recommend self-service shopping and non-contact payment and reduce the queue time.
- Customers should wear masks and keep a distance from each other when taking the elevator.
- If there is a lift, mark the positions on the floor to limit the number of passenger’s travels at a time to maintain the safe distance.
- Public toilets should be provided with sufficient liquid hand soap (or soap) and ensure the normal operation of water facilities such as faucets.
- Fit on of clothes should not be encouraged and there should be a strict no exchange policy. It should be displayed at different points, at the fitting rooms and paying areas.
- You are required to fill the provided Assurance form, indicating compliance with the instructions given. The original of the Assurance form should be submitted to the area Medical Officer of Health. A copy of the same should be sent to the local government authority (municipal council/ urban council/ pradeshiya sabha) and another copy should be kept with you. The owner/ employer/ manager of the organization/ premises is responsible to ensure that the above guidelines are strictly adhered to.
Instructions for selected public activities/work settings for the prevention and control of COVID-19.

Important: When a confirmed COVID-19 case is found, the air conditioning and ventilation system should be cleaned and disinfected under the guidance of the local MOH team, and it should not be restarted until MOH hygienic evaluation and permission.

A display can be put up at entrance indicating following:

- Client is strongly advised not to loiter around inside the shop
- If on-line shopping is available/not
- Elderly people, small children should not idle here.
- It is best that you plan your shopping in advance to spend minimal time at the shop

Director General of Health Services

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